



Roadside Assistance Plan Details

Member Information			Vehicle Information		
Name			Year	Make	Model
Address					
City	ST	Zip			
Agent Information			Membership Information		
Business Name			Effective Date	Expiration Date	Amount
Address					
City	ST	Zip			

For Roadside Assistance service please call 800-944-4350 and provide the following information:

Member ID: <Member ID#> **Plan Name:** <Plan Name>

All of the benefits and services of **Your** Motor Club Membership are described herein and are applicable throughout the United States and Canada.

This is a Motor Club Membership:

1. **This is not an Insurance Contract.**
2. **This is not an Automobile Physical Damage or Automobile Liability insurance contract.**

24 HOUR ROADSIDE ASSISTANCE

Your Membership information includes **Our** 24-hour emergency road service telephone number for **You** to call when **Your** Covered Vehicle(s) is disabled. When requesting Roadside Assistance, please reference **Your** Member Number. **We** will dispatch an emergency service vehicle to **Your** aid, and **You** are covered for a maximum of one (1) service call per disablement. If, for any reason road service cannot be dispatched, **You** must receive authorization from **Us** to use a service provider of **Your** choosing and, upon presentation of original paid tow company receipt, **We** shall reimburse **You** up to a maximum of fifty dollars (\$50).

EMERGENCY ROAD SERVICE CONSISTS OF THE FOLLOWING:

Roadside Repair: Any available road service that is needed to get **Your** covered vehicle(s) running (i.e. hose replacement, tightening of cables or belts, etc.). **You** are responsible for the actual cost of parts and/or supplies delivered.

Tire Service: Includes changing a flat tire with **Your** good spare.

Battery Service: Includes tightening or cleaning of cables, jumpstarts, and minor adjustments to alternator. **Delivery Service:** Includes gasoline, water, oil or any supplies necessary.

Your covered vehicle(s) on its way. **You** are responsible for the actual cost of fluid or supplies delivered.

Towing Service: In the event **Your** covered vehicle(s) cannot be started, it can be towed to a destination of **Your** choice by authorized towing service. Maximum benefit allowed - Bronze - 10 miles, Silver - 25 miles, Gold - 40 miles.

Lockout Services: **We** will send a locksmith if **You** are accidentally locked out of **Your** covered vehicle(s). Access to passenger compartment only. Maximum reimbursement amount of twenty-five dollars (\$35).

You may obtain a full copy of **Our** company's privacy notice online at <https://www.safetravelsmotorclub.com/privacy-policy/> or by sending a written request to SafeTravels Motor Club, 3204 NY 22 2nd Floor Patterson NY 12563.

TERMS AND CONDITIONS

1. As a **Member** of SafeTravels Motor Club, all benefits are available to **You** up to **Your** benefit limit, as described throughout this Membership, without any additional payments. **You** are responsible for any non-covered expenses.
2. **Your** Membership begins on the Effective Date and continues thereafter, unless cancelled, depending on which Membership Period (Term) is selected. If no Membership Term is indicated on the registration, the Membership Period shall be one (1) Year.
3. All claims must be reported to SafeTravels Motor Club, during the Term of this Membership.
4. All services and benefits are administered through SafeTravels Motor Club, Administrative Offices at 3204 NY 22 2nd Floor Patterson NY 12563.
5. **You** have the right to file a complaint by submitting a written complaint to **Our** Customer Service Department at 3204 NY 22 2nd Floor Patterson NY 12563, or by calling (800) 595- 2940.

DEFINITIONS

STMC, SafeTravels, We, Us or Our means SafeTravels Motor Club

Member, You or Your means the original person(s) to which this Membership was issued.

Your Covered Vehicle means the vehicle listed under "Vehicle Information" in the top portion of this agreement

THEFT REWARD

We will pay a person, (excluding **Member's** family or relatives) five hundred dollars (\$750) for information leading to the arrest and conviction of a person for the theft of a **Member's** covered vehicle(s) or tagged valuable articles.

EXCLUSIONS

This Membership does not cover the following:

- a) Any violation of motor vehicle or traffic laws relating to the operation of a motor vehicle.
- b) Driving under the influence of intoxicating liquors, narcotics, or psychedelic drugs.
- c) Driving without a valid operator's license or leaving the scene of an accident without disclosing identity or failing to stop to ascertain injury and lend assistance, commonly known as hit and run.
- d) When any motor vehicle is operated without permission of the owner thereof.
- e) Service for trucks in excess of one ton chassis, busses, trailers, tractors, or vehicles of dual wheel class.
- f) Any service requiring removal of snow or ice from or around **Member's** motor vehicle, or from any driveway or premises, or street, highway or parking area.
- g) Gas/credit card receipts are not accepted.
- h) Reimbursement sought for any bill which, in **Our** opinion appears to be false or fraudulent, and not for the claimed services.
- i) Any parts of motor vehicle, rental battery or return of rental battery. Supplies or accessories furnished by garage or service station shall be at the sole expense of the **Member**.
- j) All repairs and material used in repairing flat tires, or services requiring more than one trip by garage or service station shall be at the sole expense of the **Member**.
- k) By being involved in any traffic accident or any accident involving a motor vehicle in which a Police Traffic Accident Report is not filed or made a matter of record.
- l) Rental reimbursement for theft, fire, flood, vandalism, or any other cause of loss other than collision with another vehicle.

CANCELLATION

SafeTravels Motor Club reserves the right to cancel this Membership at any time by refunding the original purchase price to the **Member**. **You** may cancel this Membership for the unused portion of the purchase price, calculated on a pro-rata basis over the term of the Membership, less a cancellation fee of fifty dollars (\$50) and the amount of claims already paid during **Your** Membership term. All cancellation requests must be submitted in writing to SafeTravels Motor Club and signed by the **Member**. (Residents of Louisiana, Maryland, Massachusetts, Mississippi, Montana, Nevada, Oklahoma, and Wyoming will not have claims deducted from any cancellation refunds).

TRANSFER

This Membership cannot be transferred.

OTHER OFFICES

SafeTravels Motor Club, 3204 NY 22 2nd Floor Patterson NY 12563
SafeTravels Motor Club, 7500 Alamo Rd NW Albuquerque NM 87120

Administrator and Provider:
SafeTravels Motor Club
3204 NY-22 2nd Floor
Patterson NY 12563

I acknowledge the receipt of this roadside assistance plan agreement.

Member Signature

Date